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Subject: **GBA Helpful Hints #5 - Rejected GBA Documents**

How to find out the reason for your GBA rejected document.

Click on the Dashboard status Rejected tab – These are FMMI billing documents that were rejected by FMMI and are automatically reopened in GBA. They will need to be reviewed and corrections made in GBA before resubmitting to FMMI. You will see these documents list under Rejected and Open tabs on the dashboard.

The screenshot shows the GIPSA dashboard interface. At the top, it displays the USDA logo and the text "United States Department of Agriculture Grain Inspection, Packers & Stockyards Administration". Below this is a navigation bar with links for Home, About GIPSA, Help, Contact Us, and Logout. The main content area is divided into several sections:

- Dashboard**: A sidebar menu with options like Create Bill, Search, Reports, Admin, Message Center, Customer, Rate Code, FA Code, Shorthand Code, and FMMI Interaction.
- Quick Search**: A search box for BD Number and Customer Name.
- Message Center**: A table of messages with columns for Audience, Date, Priority, and Summary. It shows two messages: one dated 11/16/2011 and another dated 11/28/2011.
- Recently Worked**: A row of tabs for different document statuses: Recently Worked (1354), Open (47), Pending (317), Submitted (0), Processed (990), Cancelled (0), and Rejected (2).
- Showing Results 1 - 2 of 2**: A table listing rejected bills with columns for Action, BD Number, Bill Type, Bill Amount, Customer Name, GBA Status, FMMI Status, Billing FO, and Date Rejected.

Action	BD Number	Bill Type	Bill Amount	Customer Name	GBA Status	FMMI Status	Billing FO	Date Rejected
	12NO110175	FMMI	\$83.75	FARMERS GRAIN TERMINAL	Open	Rejected	FGIS - New Orleans Field Office	11/29/2011
	12NO110173	FMMI	\$83.75	FARMERS GRAIN TERMINAL	Open	Rejected	FGIS - New Orleans Field Office	11/29/2011

At the bottom of the dashboard, there is a footer with links for GIPSA | USDA.gov, FOIA | Accessibility Statement | Privacy Policy | Non-Discrimination Statement | Information Quality | FirstGov | White House.

By rolling your cursor arrow over the FMMI Status column word Rejected on the line will provide you the FMMI Document Error.

“Account ##### USDA is blocked for posting” – Customer’s account is marked for deletion in FMMI at customers request.

The screenshot shows the USDA GIPSA Billing Application interface. The top navigation bar includes links for Home, About GIPSA, Help, Contact Us, and Logoff. The main content area is divided into several sections:

- Dashboard:** Contains links for Create Bill, Search, Reports, Admin, Message Center, Customer, Rate Code, FA Code, Shorthand Code, and FMMI Interaction.
- Quick Search:** Fields for BD Number and Customer Name, with a Search button.
- Message Center:** A table of messages with columns for Audience, Date, Priority, and Summary. Two messages are listed: a welcome message and a message about account statements.
- Summary:** A row of buttons for bill statuses: Recently Worked (1354), Open (47), Pending (317), Submitted (0), Processed (990), Cancelled (0), and Rejected (2).
- Table:** A table showing bill details. The first two rows are highlighted in blue. The second row is highlighted in yellow, indicating an error. The error message is: "Document Error is : Account 3066061 USDA is blocked for posting".

Action	BD Number	Bill Type	Bill Amount	Customer Name	GBA Status	FMMI Status	Billing FO	Date Rejected
	12NO110175	FMMI	\$83.75	FARMERS GRAIN TERMINAL	Open	Rejected	FGIS - New Orleans Field Office	11/29/2011
	12NO110173	FMMI	\$83.75	FARMERS GRAIN TERMINAL	Open	Rejected		

Other errors we expect to see from FMMI:

FMMI Status	Error Message
Rejected	Invalid Customer Number
Rejected	Invalid Shorthand Code
Rejected	Can't cancel a bill with collections in FMMI
Rejected	Can't cancel a bill that doesn't exist in FMMI